



CUSTOMER SERVICE - 7:00 am to 7:00 pm

1-800-DIAL-DWP (342-5397)

VERA SUTTER, 815 1/2 OCEAN FRONT WALK # 5, VENICE, CA 90291

## Paying Your Bill



## AUTOMATIC PAYMENT

Automatically pay from your checking, savings or credit card by logging in at [www.ladwp.com/billpay](http://www.ladwp.com/billpay)



## ONLINE

Pay from your checking, savings or credit card any time by logging in at [www.ladwp.com/myaccount](http://www.ladwp.com/myaccount)



## BY PHONE

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## BY MAIL

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## IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at [www.ladwp.com/servicecenters](http://www.ladwp.com/servicecenters)

## Account Summary

Previous Account Balance	\$ 196.37
Payment Received 9/29/14	-196.37
New Charges	+ 196.10
<b>Total Amount Due</b>	<b>\$ 196.10</b>

## Summary of New Charges

Details on following pages

## Los Angeles Department of Water and Power Charges



Electric Charges 9/15/14 - 11/14/14 873 kWh \$148.11

**Total LADWP Charges \$ 148.11**

800-342-5397

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

## City of Los Angeles Bureau of Sanitation Charges



Solid Waste Charges 9/18/14 - 11/17/14 \$47.99

**Total Sanitation Charges \$ 47.99**

800-773-2488

**Total New Charges \$ 196.10**

GO PAPERLESS!

[www.ladwp.com/paperless](http://www.ladwp.com/paperless)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

 Los Angeles  
Department of  
Water & Power  
www.ladwp.com 1-800-342-5397  
Hours of operation - 7 am to 7 pm

#### DEFINITIONS

**CRPSEA** - (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

**ECA** - (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

**ESA** - (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior disabled, low income, traffic control lighting, and enterprise zone.

**IRCA** - (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

**KWh** - (kilo watt hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

**RCA** - (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generator infrastructure.

**VEA** - (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

**VRPSEA** - (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



#### Electric Charges

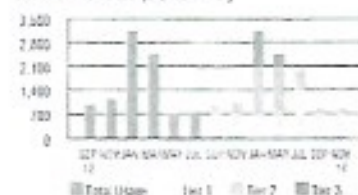
BILLING PERIOD 9/15/14 - 11/14/14  
DAYS 60  
ZONE 1

RATE SCHEDULE  
R-1 and R-1 [i] Residential Electric - Rate A  
Standard Service

NEXT SCHEDULED READ DATE  
1/16/15

SA #: 2450051352

#### USAGE HISTORY (Total kWh)



	Prev 31	Nov 14
Total kWh used	1,047	573
Average daily kWh	19	15
Days in billing period	56	60
Your average daily cost of electricity		\$2.47

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
00006-00634961	19435 ESTIMATED	18562 ESTIMATED	873 kWh
Tier 1 Energy		700 kWh x \$0.14843/kWh	103.90
Tier 2 Energy		173 kWh x \$0.17642/kWh	30.52
<b>Subtotal Energy Charges</b>			<b>\$134.42</b>
City of Los Angeles Utility Tax		\$134.42 x 10%	13.44
State Energy Surcharge		873 kWh x \$0.00029/kWh	0.25

**Total Electric Charges \$ 148.11**

#### Your Electric Usage by Tier

Tier 1 \$0.14843/kWh	Tier 2 \$0.17642/kWh	Tier 3
First 100 kWh	Next 1,400 kWh	More than 2,100 kWh

Usage is billed at different rates, depending on how much you use. This graph shows how your energy usage relates to these tiers, and the rate you paid in each tier. For more, visit [www.ladwp.com/tes\\_electric](http://www.ladwp.com/tes_electric).

Green Power for a Green LA - LADWP's Green Power program provides 100% of our electricity with 100% renewable energy. To learn more, visit [www.ladwp.com/greenpower](http://www.ladwp.com/greenpower).

2208

815 OCEAN FRONT WALK, LLC  
10880 WILSHIRE BLVD., STE. 800  
LOS ANGELES, CA 90024



694 Santa Monica Blvd.  
Santa Monica, CA 90401  
90-3870-1222

Sign/Stamp Overhead  
MICR Font 12 Point

11/25/2014

PAY TO THE ORDER OF LA DWP

\$ \*\*196.10

One Hundred Ninety-Six and 10/100

DOLLARS

LA DWP  
P.O. BOX 30808  
LOS ANGELES, CA 90030-0808

MEMO

245 005 1000

AUTOMATIC SIGNATURE

⑈002208⑈ ⑆122238200⑆ 1000651669⑈

815 OCEAN FRONT WALK, LLC

2208

LA DWP

SERV: 9/5/14 - 11/14 - 815 OFW #5

11/25/2014

196.10

Pacific Western(815)- 245 005 1000

196.10

815 OCEAN FRONT WALK, LLC

2208

LA DWP

SERV: 9/5/14 - 11/14 - 815 OFW #5

11/25/2014

196.10

Pacific Western(815)- 245 005 1000

196.10

PRODUCT 81100 USE WITH OTHER BANKS ONE



BILL DATE

Jul 23, 2014

ACCOUNT NUMBER

245 005 1000

DATE DUE

Aug 11, 2014

AMOUNT DUE

\$ 425.90

Page 1 of 4

CUSTOMER SERVICE - 7:00 am to 7:00 pm  
1-800-DIAL-DWP (342-5397)

VERA SUTTER, 815 1/2 OCEAN FRONT WALK, # 5, VENICE, CA 90291

The enclosed bill covers multiple billing periods. See the last page of this bill for details. We are sorry for the inconvenience. Payment options are available. For assistance, please call 1-800-DIAL-DWP. Thank you.

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## Account Summary

Previous Account Balance		\$ 477.42
Payment Received 4/7/14	Thank you	-477.42
New Charges		+ 425.90
<b>Total Amount Due</b>		<b>\$ 425.90</b>

## Summary of New Charges

Details on following pages.

## Los Angeles Department of Water and Power Charges



800-342-5397

Electric Charges	3/18/14 - 7/16/14	2 000 kWh	\$328.31
<b>Total LADWP Charges</b>			<b>\$ 328.31</b>

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

## City of Los Angeles Bureau of Sanitation Charges



800-773-2489

Solid Waste Charges	3/21/14 - 7/21/14	\$97.59
<b>Total Sanitation Charges</b>		<b>\$ 97.59</b>

**Total New Charges \$ 425.90**

# SCAM ALERT!

See story in *Connections*

PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.





Los Angeles  
Department of  
Water & Power

www.ladwp.com 1-800-342-5397

Hours of operation - 7 am to 7 pm

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#### Electric Charges

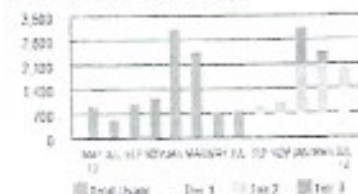
SA #: 2450051352

BILLING PERIOD 3/18/14 - 7/16/14 DAYS 120 ZONE 1

RATE SCHEDULE R-1 and R-1(j) Residential Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE 9/15/14

#### USAGE HISTORY (Total kWh)



	Prev Yr	Jul 14
Total kWh used	264	2,000
Average daily kWh	12	17
Days in billing period	62	120
Your average daily cost of electricity	\$2.74	

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
00006-00634961	17670 ESTIMATED	15670 ESTIMATED	2000 kWh
Tier 1 Energy		1,400 kWh x \$0.14058/kWh	196.81
Tier 2 Energy		600 kWh x \$0.16855/kWh	101.13
<b>Subtotal Energy Charges</b>			<b>\$297.94</b>
City of Los Angeles Utility Tax - 120 days		\$297.94 x 10%	29.79
State Energy Surcharge		2,000 kWh x \$0.00029/kWh	0.58
<b>Total Electric Charges</b>			<b>\$ 328.31</b>

Green Power for a Green LA - LADWP's Green LA program supplies electricity from wind, solar, and other renewable energy sources. For more information, visit [www.ladwp.com/greenla](http://www.ladwp.com/greenla)



www.lacitysan.org 1-800-773-2489

Hours of operation - M-F, 7:30 am to 4:45 pm

#### DEFINITIONS

**Solid Resources Fee (Trash Fee)** - a charge to cover the costs (including, but not limited to, staff, equipment, and facilities) of collections and/or availability of collections for the handling (including but not limited to, transfer, recycling or recovery) and disposal of trash and other solid wastes.

Standard Single Family Allowment of Containers:  
60 gallons for refuse (Black)  
90 gallons for yard trimmings (Green)  
90 gallons for recyclables (Blue)  
Excess capacity is billed in increments of 30 gallons

#### Solid Waste Charges

SA #: 2450051353

BILLING PERIOD 3/21/14 - 7/21/14 DAYS 122 SOLID WASTE RATE SCHEDULE Solid Resources Fee

Solid Resources Fee (Trash Fee) Multi-Family - 122 days	1 Unit(s)	97.59
<b>Total Solid Waste Charges</b>		<b>\$ 97.59</b>